



AZURA DELUXE®

RESORT & SPA HOTEL



FACT SHEET 2018 SUMMER SEASON



HOTEL INFORMATION

Name	: AZURA DELUXE RESORT & SPA HOTEL
Category	: 5 stars
Address	: Avsallar Mah. İncekum Cad. No 76 PK 07410 Alanya /Antalya TÜRKİYE
Telephone	: 444 85 07
Web page	: www.azuradeluxe.com
E-mail	: sales@azuradeluxe.com
General Manager	: Songül Karcı
Sales & Marketing Manager	: Serkan Barlıt
Open date	: 01.05.2015
Area	: 12 000 m2
Room capacity	: 330
Bed capacity	: 660
Floor	: 7
Elevators	: 4
Company name	: AZURA DELUXE RESORT & SPA HOTEL , ÖZ CEBECİ TUR.İŞL.TİC.AŞ.
Invoice Address	: Avsallar Mah. İncekum Cad. No 76 PK 07410 Alanya /Antalya TÜRKİYE
Tax Office & No	: Alanya VD. / 662 080 8397
Spoken Language	: Turkish, English, German, Russian
Pier Survey	: 1.645 m2
Internet	: Wireless internet free of charge rooms and general areas
Beach	: 70 m private sandy

LOCATION

Antalya airport	: 98 Km
Antalya city centrum	: 115 Km
Gazipaşa airport	: 69 Km
Alanya centrum	: 22 Km
Avsallar	: 30 m
Manavgat waterfall	: 36 Km
Side ancient citr	: 42 Km

OTHERS

Payment options	: Cash, Visa, Master Card
Pet	: Not allowed
Voltaj	: 220 volt
Non smoken area	: According to Turkish Law 4207 it is forbidden to smoke in closed area



ROOM ACCOMODATION

Total Rooms : 330 Rooms

Toplam Bed Capacity : 660 Beds

Deluxe Room Land View : 40 Rooms Deluxe Room Sea View : 225 Rooms

Family Room Land View : 32 Rooms Family Room Sea View : 28 Rooms

Fantasy Room Sea View Terrace : 5 Rooms

DELUXE ROOM

Deluxe Rooms are located from the first floor to seventh floor in main building. In total there are 265 rooms. Each room has 28-30 m2 surface area and offer **LAND VIEW and SEA VIEW** options. The rooms have 1 bed room (1 double bed, 1 single bed), 1 bathroom, shower, 40 inch LCD TV with international satellite channels, music broadcast (TV), direct dialling telephone in bathroom and bedroom, electronic safe, minibar, coffe tea set up, VRF air conditioning system, desk, sofa, hair dryer, laminate floring, 4 m2 balcony.

Maximum accomodation in Deluxe Rooms are 3 person + 1 child.

FAMILY ROOM

Comfortable and spacious family rooms are located on each floor. In total there are 60 rooms. Each rooms has 43 m2 surface area and offer **LAND VIEW and SEA VIEW** Options. The rooms have 2 bed rooms (1 double bed and 2 single bed), 1 bathroom, shower, two LCD TV 40 inch with international satellite channels, music broadcast (TV), direct dialling telephone in bathroom and bedroom, electoronic safe, minibar, coffe tea set up, VRF air conditioning system, desk, sofa, hair dryer, laminate floring, 4 m2 balcony.

Maximum accomodation in Family Room are 4 adults +1 child.

SUPERIOR ODALAR

All rooms with sea views, jakuzzi on the terrace of the room has been specially designed for Honeymoons. In total there are 5 rooms, with a surface area 55 m². The rooms have 1 bedroom (1 double bed), 1 bathroom, shower, 40 inch LCD TV with international satellite channels, music broadcast (TV), direct dialling telephone in bathroom and bedroom, electoronic safe, minibar, coffe tea set up, VRF air conditioning system, desk, sofa, hair dryer, laminate floring, 7 m² terrace, a terrace with sun loungers.

Superior Rooms for 2 people (couple)

DISABLE ROOM

The rooms are specially designed for disabled guests with a surface area 30 m2. In total there are 4 rooms. All disables rooms located ground floor and features the same properties as Standart rooms. 4 m2 balcony.

Maximum accomodation in disabled room is 2 person

Common Services All The Rooms

Free of charge wireless internet Access in all rooms, key card system, and slippers, hot drink set up (herbal tea, coffee, black tea, milk powder), Minibar is filled at the check-in day(soft drinks) .After that only water wil be put in the mini bar Daily and missing are completed, Daily room cleaning,bed linen change every 2 days , room service (paid).

FOOD SERVICE & RESTAURANTS

Service	Hours	Place	Service	Capacity
Breakfast	07.00 -10.00	Main Restaurant	Open Buffet	600 Pax
Late Breakfast	10.00 - 10.30	Main Restaurant	Open Buffet	600 Pax
Lunch	12.30 – 14.00	Main Restaurant	Open Buffet	600 Pax
Dinner	19.00– 21.00	Main Restaurant	Open Buffet	600 Pax
Soup and Early Breakfast	23.30 – 03.00	Main Restaurant	Open Buffet	600 Pax
Snack A la carte (beach)	12.00 – 16.00	Lyric Restaurant	A la carte	72 Pax
Food and Beverage service at certain times.(Waffel, Bagel, Gözleme, Meetball etc)				
Cookie, Cakes & Pastries		Patisserie Lobby		150 Pax
Ice cream				

❖ The Main Restaurant : **Diet buffet, Children Buffet (Only Dinner) , heater and blender for baby food,**

A LA CARTE RESTAURANTS

01.05.2018-30.09.2018

BELLA AZURA RESTAURANT	19:00-21.00	one times in a week (Italian Kitchen)	60pax
OTTOMAN RESTAURANT	19:00-21:00	one times in a week (Ottoman Kitchen)	60pax
FIESTE RESTAURANT	19:00-21:00	one times in a week (Mexican Kitchen)	60pax
FISH RESTAURANT	19:00-21:00	two times in a week (Fish Kitchen)	60pax
SHIN TON LEE	19:00-21:00	one times in a week (Asia Kitchen)	60pax

A La Carte Restaurant will be served according to the certain day and a request in April and October

❖ A la carte A La Carte Restaurants reservations can be made at the Guest Relations Desk on the lobby. During your holiday (min 7 days) free of dinner once amongst 5 various A la carte Restaurant.

BEVERAGES SERVICES & BARS

Bars	Hours	Beverages Service	Kapasite
April-Oktober	10:00-02:00	Alcoholic and non-alcoholic drinks included concept	72 pax
01.05.2018-30.09.2018			
LOBBY PIANO BAR	24 Hours	Alcoholic and non-alcoholic drinks included concept	72 pax
CHA CHA POOL BAR	10.00 – 24.00	Alcoholic and non-alcoholic drinks included concept	72 pax
LYRIC BEACH BAR	10.00 – 18.00	Alcoholic and non-alcoholic drinks included concept	72 pax
PIER BAR	10.00 – 18.00	Alcoholic and non-alcoholic drinks included concept	100 pax
CIKS DISCO BAR	24,00- 02,00	Alcoholic and non-alcoholic drinks included concept	80 pax



BEACH AND POOLS

The Hotel is located at the beach, The use the beach private just for our hotel guests, the beach is 70 m long, 200 m length of the pier, shower at the beach and pier, private pavillions on the pier, sunbathing areas, sunbeds, matress and beach towels.Pier bar services, soft and alcoholic drinks according to the hotel concept.

Pool	Number of Pools	Depth (cm)	Area (m2)	water	water Slide
Outdoor Swimming Pool	1	140	700	Fresh water	No
Indoor Swimming Pool	1	140	120	Fresh water	No
Kids Pool	1	40	30	Fresh water	1 small slide
Indoor Kids	1	25	25	Fresh water	No
Water slide pool	1	140	60	Fresh water	4 water slide

- ❖ Pools working hours 08.00 to 19.00
- ❖ Slide working hours : 10.00 – 12.00 and 15.00 – 17.00
- ❖ Indoor Pool is heated (Heating Only winter season)
- ❖ Slide Pools and Children Pools are heated(April-May- October)

ENTERTAINMENT & ANIMATION

Azura Deluxe Resort offers you entertainment for all tastes and all ages, live music, amazing parties, games and surprises. Games and entertainment will fill you with energy and leave in your mind unforgettable memories. Under the supervision of professional trainers during the day you will feel yourself better.

Table tennis, Beach volleyball, Darts, Boccia, Water gym, Dance courses, Step aerobics, Pool games, Water sports, Fitness,

Dances, music, famous world's shows and musical's parodies, beach and pier parties, disco parties with DJ till morning, live music.Different themes at the pier, variable professional show groups.

MINI CLUB (KIDS CLUB)

Pool with one water slide, game ground, game rooms, cinema, open buffet in restaurant, hobby club, cameras and antibacterial floor covering in full equipped Miniclub, different activities including evening performances on the stage for moms and dads.

Banana boaing, mini-show parodies, clown show, juggler show, pool games, Indian games, dance courses, face painting, ability's show, cooking, flying kite, darts competitions, morning gym, micado game, origami, plasticine crafting, robber games, biscuits and cakes cooking etc.

Our Mini Club serves, children 4-12 years old children's between 10:00 to 12:30 / 14:30 - 17:00 hours



SYMPHONY SPA & WELLNESS MERKEZİ

Symphony Spa Center with original decoration and unmatched services opens for you: 2 VIP Spa Suites, Ayurveda room, 10 massage rooms, 2 hamams including one VIP hamam, sauna, steam room, massage shower, relax room, indoor pool and professional gym.

Spa & Wellness Symphony 's experienced and professional staff, combined with the exotic atmosphere of the Far East tradition of the Turkish health care to women and men and applications and allow you a peaceful holiday.

Free of Charge Activities

Türkish Bath, sauna, relaxation area, heated indoor pool (heating only winter season), indoor children pool, fitness center, , steam room.

Chargeable Services

All massage and peeling, body treatments, Spa services, beauty salon, VIP spa

OTHER SERVICES

FREE OF CHARGE ACTIVITIES

Food & Beverages services in main restaurants and bars included in the concept, orange juice (only breakfast), Turkish bath and sauna(09.00 to 20.00), all rooms have hot drink set up (Kettle, coffe, herbal tea, black tea, milk powder) , safe boxe in the rooms, wireless internet in the rooms and general areas, Minibar, Fitness Center (07.00 to 20.00, children under 16 y.o not allowed), animation activities, Disco, table tennis, beach towel (changing 08.30-12.00 / 14.00-18.00), mattress, sunshades, beach volleyball, water polo, pool games, morning gym, Step, aerobics, Darts, Boccia, baby highchairs, Mini club (10.00-12.30 / 14.30-17.00), water slides (opening hours 10.00 to 12.00, 15.00 to 17.00), indoor (08:00-18:00) and outdoor swimming pools (08.00 to 19.00)

CHARGEABLE SERVICES

Other local and imported beverages not included in the concept, all bottled beverages, Spa & Wellness services, VIP spa, all massage services, beauty salon, telephone, fax, laundry services, doctor and health services, hairdresser's, market and shopping centers, room service (foods & beverages) , baby strollers, rattan seats and rattan beds set on pier, rent a car.

MEETING ROOM

Name Of Hall	Width (m)	Length (m)	Height (m)	Area (m2)	Theatre	Classroom	Banquet	Coctail
GOLDEN HORN	23	24	3	550	450	350	300	400

Technical Equipments

Wireless internet, Barcovizyon (5500 ansi), barcovizyon screen (500x375 cm), barcovizyon screen (390x293cm), DVD-CD player, cordless and wired microphone, lectern microphone, collar microphone, Flipchart, sound mixer, lectern, stage, direction boards, sound system.



OTHER REMINDINGS

- ❖ **Lobby Piano Bar is open 24 hours from 01.05.2018-30.09.2018. April-Oktober till 02:00 open.**
- ❖ Alcoholic beverages are not served to children under 18 years old. Children under 18 y.o are not allowed to enter the disco.
- ❖ Alcoholic beverages are not served to the guests that have taken excessive alcohol in accordance to legal responsibility.
- ❖ Use of wristband is obligatory in the hotel area. In case of loss 5 EURO will be charged to your account, old wristband can be changed free of charge. Wristband should be returned to the reception on check-out.
- ❖ Do not lose the room key card. In case of loss 5 EURO will be charged to your account. Do not leave your card while you are absent in the room and do not give your card to anyone.
- ❖ In case of loss of towel or towel card 10 EURO will be charged to your account. Towels are changed once a day.
- ❖ Please be sure to check room hardware upon checking in to the room and report damaged hardware to Guest Relations Department. Please keep in mind that the room residents will be responsible for the damaged hardware and will be compensated accordingly upon checking out.
- ❖ Check-in time is at 14.00, check-out time is at 12.00. If you declare to the reception for your late check out, one day in advance, you can use your room until the stated time with a fee, according to hotel occupancy.
- ❖ We kindly request you not to bring food from restaurants and bars to the room in order to maintain maximum cleanliness and hygiene requirement.
- ❖ **Summer concept is valid between 10.04 – 31.10 dates.**
- ❖ **Opening and closing times can be changed by the Hotel management according to the weather conditions. Changes will be announced in the shortest time possible.**